

Privacy Policy – Pin Pointe Logistics

Effective Date: April 4, 2026

Pin Pointe Logistics (“the Company”, “we”, “our”, or “us”) is committed to safeguarding the confidentiality, integrity, and security of personal information. This Privacy Policy outlines how we collect, use, disclose, and protect personal data in the course of providing our logistics and shipping services.

1. Collection of Information

We collect personal information necessary to deliver our services effectively and in compliance with applicable laws and regulations. This may include:

- * Full name
- * Contact information (phone number and email address)
- * Billing and delivery addresses
- * Shipment and transaction details
- * Identification information (where required for customs or regulatory purposes)

Information is collected directly from customers through our website, communication channels, or service interactions.

2. Use of Information

Personal information is used strictly for legitimate business purposes, including:

- * Processing and managing shipments
- * Providing real-time tracking and delivery updates
- * Facilitating customs clearance and regulatory compliance
- * Responding to customer inquiries and service requests
- * Improving service delivery, operations, and customer experience
- * Sending important service-related communications and occasional promotional updates (where applicable)

3. Cookies and Website Usage

Our website may use cookies and similar technologies to enhance user experience, analyze website traffic, and improve functionality.

Users may choose to accept or decline cookies through their browser settings. Disabling cookies may affect certain features of the website.

4. Data Protection and Security

We implement reasonable technical and organizational safeguards to protect personal information against unauthorized access, disclosure, alteration, or destruction.

While we strive to use commercially acceptable means to protect personal data, no method of transmission over the internet or electronic storage is completely secure, and absolute security cannot be guaranteed.

5. Disclosure of Information

We do not sell or distribute personal information for commercial purposes.

Information may be disclosed only:

- * To trusted logistics partners and service providers where necessary to fulfill services
- * To customs authorities, regulators, or government agencies where required by law
- * In response to lawful requests or legal obligations

All third parties are required to maintain the confidentiality and security of personal information.

6. Third-Party Service Providers

We may engage third-party companies or individuals to support our operations, including shipping coordination, customs processing, and data analysis.

These parties are granted access to personal information only to perform specific tasks on our behalf and are contractually obligated to protect and not misuse such information.

7. Operational Confidentiality

To maintain the security and integrity of our logistics network, certain operational details—including warehouse locations and internal processes—are treated as confidential and are not publicly disclosed except where required by law.

8. Data Retention

Personal information is retained only for as long as necessary to fulfill operational, legal, and regulatory requirements.

9. Customer Rights

Subject to applicable laws, customers have the right to:

- * Request access to their personal information
- * Request correction of inaccurate or incomplete data
- * Request deletion of personal data, where legally permissible

Requests may be submitted using the contact details below.

10. Policy Updates

Pin Pointe Logistics reserves the right to amend this Privacy Policy at any time. Updates will be published on our official platforms and will take effect upon posting.

11. Contact Information

For questions regarding this Privacy Policy or data handling practices, please contact:

Email: pinpointelogistics@gmail.com Phone/WhatsApp: 8764212681

Pin Pointe Logistics is committed to upholding the highest standards of professionalism, data protection, and operational excellence